

## QUALITY POLICY STATEMENT

It is our company's intention to produce, store and distribute products in a safe and legal manner through effective communication, actively promoting a quality focused culture and maintaining a robust Quality Management System in line with ISO9001 standard.

We provide our customers with a focus on quality and service in the supply of containers, accessories, formulations, and filling of products, with on time delivery and the achievement of total customer satisfaction. We will not make promises we cannot keep.

Quality culture, safety, and legality are the responsibility of every employee, and our company are committed to ensuring all employees are informed of progress and change, to ensure that quality standards are maintained. This includes control of our suppliers and any outsourcing or other event that could affect the quality management system.

Our commitment to continuous improvement and continuous effort by regular review of our quality objectives is implemented by:

- Ensuring that all employees and contractors are made aware of the Quality Systems Policy and the requirements of our Quality Management System by appropriate training and awareness briefings. Employees are encouraged to make suggestions for improvements to the quality system and this policy.
- Monitoring and comply with relevant legislation and regulatory guidelines, national, standards and codes of practice.
- Establishing clear objectives, including targets and clear measures of performance and success, clearly communicated to all staff, monitored and the results reported at suitable predetermined frequency to the sites senior management as a minimum annually.
- Training and develop our employees to continually enhance their skills to become a valued contribution to our business.
- Assessing customer satisfaction through formal reviews, analysis of complaints and other relevant customer feedback.

We will continue to review potential risks or opportunities that may affect our ethos of continual improvement.



**Russell T. Wade**  
**Managing Director**

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